



Ramsay Research Consumer Engagement

Join us in shaping the future of
research at Ramsay.

Contact

Allie Bartholomew

Stakeholder Engagement & Research Communications

Phone 02 9433 3895

Email bartholomewalexandra@rhrf.org.au



We invite you to be a part of our Ramsay Research Consumer Engagement Pilot

Join Us in Shaping the Future of Research at Ramsay!

Your insights and input are crucial in planning, developing, and implementing meaningful research that truly makes a difference. Ramsay Research is launching a Consumer Engagement Pilot, and we invite you to be part of this exciting initiative.

By sharing your experiences and perspectives, you can help ensure that research is relevant, impactful, and aligned with the needs of the community. Your voice matters, and we would love to have you involved.

Step 1

Register your interest here



Step 2

We will contact you with more information where you can confirm your involvement in the pilot, if willing.

Step 3

Provide input, insights and feedback on two research resources under development.

Step 4

Complete an evaluation survey and be kept up to date with the outcome of your input.

About Research at Ramsay

Ramsay Hospital Research Foundation

Is a not-for-profit, grant giving organisation that funds high quality health and medical research that focuses on breaking the cycle of disadvantage through targeting various social determinants of health. This research is conducted in a Ramsay facility and in partnership with public entities.

Clinical Trials Network

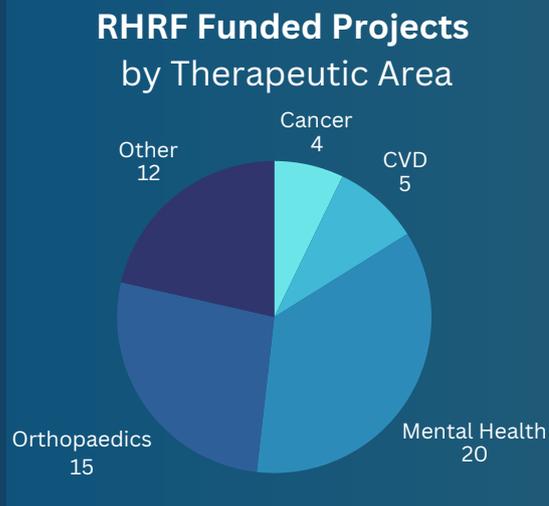
Is a network of 21 clinical trial units embedded at Ramsay hospitals that conduct research into four primary therapeutic areas (Cancer, Orthopaedics, Cardiology, and Mental Health).

Consumers in Ramsay Research

Health consumers, patients, those with lived experience, community members, and family and carers, are the reason we do what we do. Therefore, it is essential to listen, include, and be led by the voices of those who our work affects most. We aim to include the consumer voice into:

- our research priorities and direction of funding;
- the development, design and implementation of our research;
- the communication of our research and dissemination of results.

At a Glance



70+ publications from RHRF funded research

National Clinical Trials Network is made up of...

21

Clinical Trials Sites

290+

Active Clinical Trials

90+

Active Clinical Trials Staff

150+

Principal Investigators

85

Patient Experience Score (NPS) Site Average for 2024

**All data current as of June 2025*

Terms of Reference

Introduction

Ramsay Health Care and Ramsay Hospital Research Foundation are committed to enhancing the quality and relevance of its research through meaningful consumer involvement. This pilot program aims to explore effective ways to engage consumers in research-related activities across Ramsay facilities and RHRF funded research.

Purpose of Pilot

The Consumer Engagement Pilot aims to involve consumers in reviewing and providing feedback on two key national resources developed to support Ramsay Research, and to gain feedback and input on the suggested structure of consumer engagement at Ramsay.

As a participating consumer, you will be asked to provide input on:

1

Participant Information Resource

Aimed at helping Ramsay research participants better understand and navigate a Participant Information and Consent Form (PICF), including what to look for and how to interpret key information.

2

Consumer Engagement Staff Handbook

Designed to outline the Ramsay Consumer Engagement Framework that is under development, as well as educate and assist Ramsay Research staff in effectively involving and engaging consumers in research.

3

Evaluation Survey

You will be asked to complete an evaluation survey aimed at evaluating the feasibility and acceptability of the proposed model of consumer engagement at Ramsay.

Role of participating consumers

As a participating consumer in the pilot, you will be expected to:

- Submit an Expression of Interest (EOI) to join the pilot.
- Attend a 15 minute introduction meeting to review pilot requirements.
- Attend two focus groups (to take place online) to provide feedback on, and input into the co-design and development of two resources.
- Complete an online evaluation survey of the pilot and proposed model of consumer engagement at Ramsay by sharing your experiences and suggestions for improvement.

Time commitment

A total time commitment is estimated to be 2 and a half hours.

As a participating consumer you will be required to attend:

- 1 x 15 minute introduction meeting to review pilot requirements
- 2 x 60 minute focus group to provide input into 2 co-designed resources
- 1 x 15 minute online evaluation survey

Reimbursement

To acknowledge the valuable time, insight, and lived experience that you contribute through your participation in this pilot, reimbursement will be provided in the form of a Gift Voucher valued at \$200. This reflects a compensation rate of \$80 per hour for the total 2.5 hour time commitment requested.

Confidentiality

- The feedback and contributions you provide will be anonymised where appropriate and used solely to inform the development of consumer-facing research resources and the national engagement database pilot.
- You will be advised on how your input will be recorded, used, and stored before the focus group begins.

Conduct

- As a participating consumer you are expected to engage respectfully, listen actively, and contribute constructively.
- Diverse perspectives are welcomed.
- Discriminatory, aggressive, or disruptive behaviour will not be tolerated and may result in removal from the pilot.

Support and Communication

Ramsay Hospital Research Foundation will provide:

- Orientation and background materials to support participation.
- A dedicated contact person for questions and support throughout the pilot.
- The option to withdraw at any time.
- A psychologically safe space where all participants feel valued and heard.



Meet the RHRF Consumer Engagement working group

Primary Contact

Allie Bartholomew

Email: bartholomewalexandra@rhrf.org.au

Ph: 02 9433 3895 (Monitored on Tuesdays and Thursdays)



Allie Bartholomew

Stakeholder
Engagement &
Research
Communications,
Project Officer



**Dr Yordanka
Krastev**

Research Operations
Manager



Dilana Staudt

Research Ethics &
Governance
Coordinator



Tom Khuong

Clinical Data
Analyst



Anastasia Tawiah

Research Ethics &
Governance
Officer