REGGS Grants: How-To Guides

Instructions for External (non-Ramsay) Users

V1 - September 2021



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How to Create an Account Instructions for External (non-Ramsay) Users

Note: If you are <u>not</u> using a "ramsayhealth" email address, you will be considered an External (non-Ramsay) user when logging into REGGS.

You will also need to download the "Google Authenticator" app onto your Android or iPhone

Step 1 Go to https://grants.rhrf.org.au/ On the left-hand side homepage, click on the "Register now" link. Welcome to REGGS Grants Management Log in as a Ramsay user User name Password' → Log in Can't access your account? Reset your password Don't have an REGGS Grants account? Register now

Step 2		
You will be directed to the following page.		
•	e relevant details and click ister an account"	
	\\\	
R	egister an account	
Email address (this will be used	for your username)	
First name *	Last name *	
Choose a password 1		
Confirm your password *		
	I'm not a robot reCAPTCHA Privacy - Terms	
	✓ Register an account	
	Already have an account? Log in	

Step 3

Your account will now be registered. You will receive an email with a link to confirm your registration*.

Please click on the link in your email to finalise the registration.

\\$ \$	
Registration Successful	* Note: There may be a delay in receiving this link if you are using an
	institutional or University email account to register due to their firewalls.
Your account has been registered successfully.	verification link will come
Please check your email for confirmation of your regis	from " <u>no-reply@</u> ramsayresearch.com.au"
■ Return to logon page	Ramsay Hospital
	Research Foundation

How to Log in to your Account Instructions for External (non-Ramsay) Users

Note: If you are <u>not</u> using a "ramsayhealth" email address, you will be considered an External (non-Ramsay) user when logging into REGGS.

You will also need to download the "Google Authenticator" app onto your Android or iPhone

Step 1 If you are an external user (i.e. you are **not** using a "ramsayhealth" email address) enter your User name and password in the fields provided and click "Log in". Welcome to REGGS Grants Log in as a Ramsay user OR User name* test@test.com.au Password* → Log in Can't access your account? Reset your password

Don't have an REGGS Grants account? Register now

Step 2 You will be prompted to enter a One Time Password using the Google Authenticator app. Please follow the instructions provided on the screen. Once you have entered your code, click "Submit". Manage two factor authentication To enable two factor authentication 1. Install the Google authenticator app on your Android or iPhone 2. Open the Google authenticator app and scan the QR code below 3. Find the one time password for the newly added account 4. Enter the one time password in the text below and click submit One time password

Step 3 You will see the following "License agreement" notice appear on your screen. This will log you into your account. Licence agreement This is a restricted system. Use of this system is monitored at all times and requires explicit permission from the system administrator. If you do not have this permission, you are violating the regulations of this system and can and will be prosecuted to the full extent of the law. By continuing into this system, you are acknowledging that you are aware of and agree to these terms.



How to Create an Application

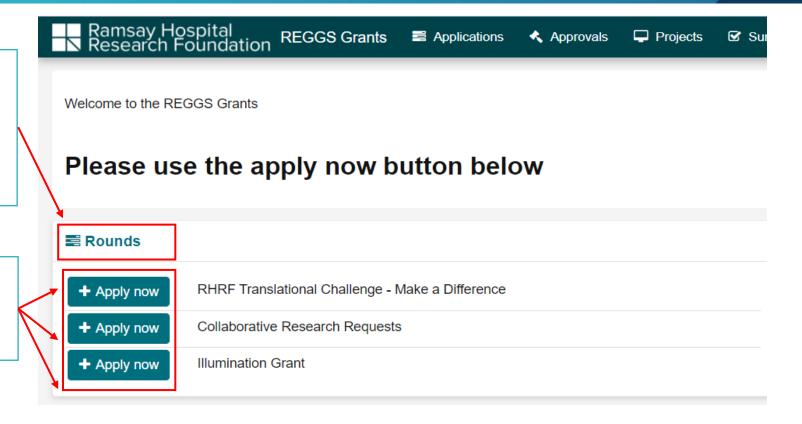
Step 1

After you have logged into your account, your REGGS Grants home screen will appear.

You will see any open Grants in the "Rounds" section.

Step 2

To lodge an application for any of our rounds, please click on the "Apply now" button to begin your application.



Note: If a Grant does <u>not</u> appear under this section, it is not currently open for applications.

Please refer to our website for details of upcoming Grant rounds: https://www.ramsayhealth.com.au/Ramsay-Research/Ramsay-Hospital-Research-Foundation/Applying-for-a-Grant



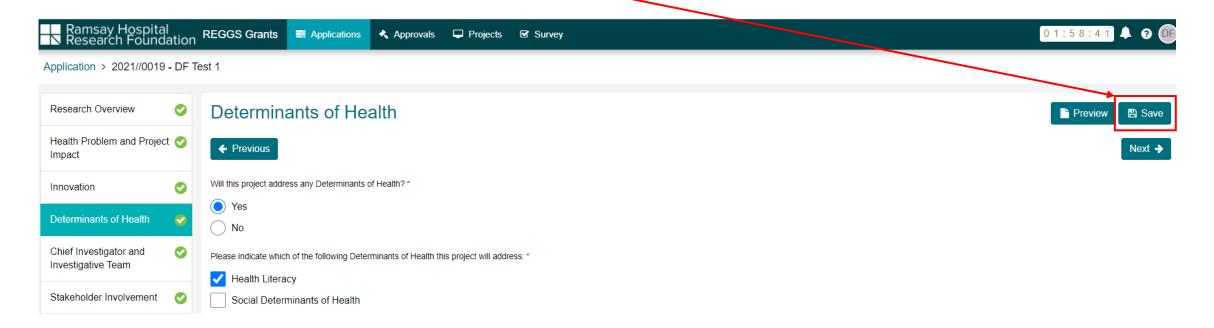
How to Save your Application

Step 1

To save your application, please click the "Save" button in the top right-hand corner of the screen.

This will appear on every screen of your application.

Note: It is important to save your application regularly.





How to Edit an Existing Application

Step 1

On your REGGS Grants home page, click on the "Applications" tab at the top of the screen, or click on "Applications" under the "Your activities" section.

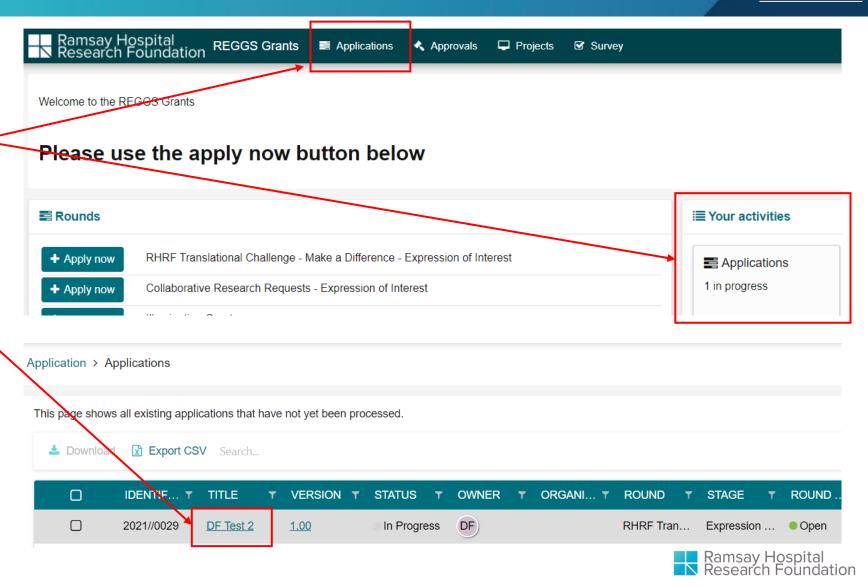
Step 2

You will be taken to the "Applications" page, where you can view all of your current open applications.

To edit an application, click on the Title of the relevant application.

You will automatically be taken into the Application where you can begin editing.

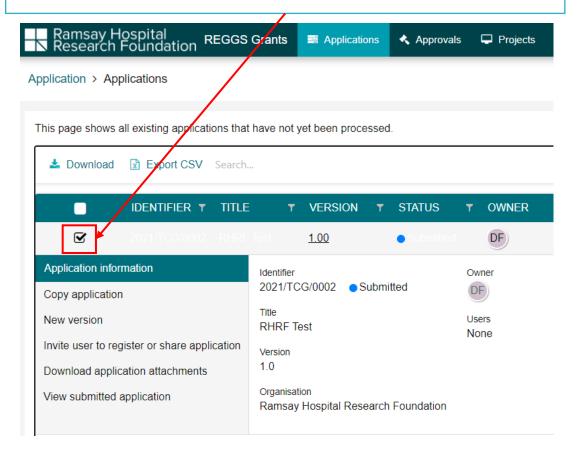
Note: You cannot edit an application after it has been submitted.



How to Share an Application

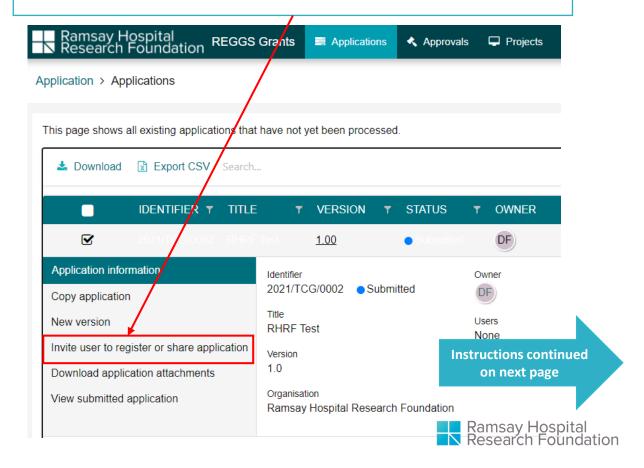
Step 1

On your "Applications" page, find the application you wish to share. Select the tick box next to the application (you may have to double click). The application will expand and a new menu will appear.



Step 2

Select the "Invite user to register or share application" option from the menu.



How to Share an Application (cont'd)

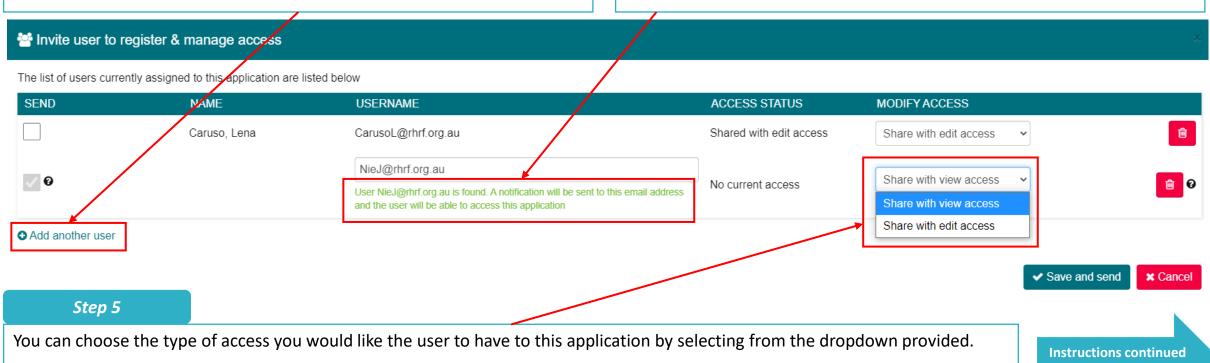
Step 3

You will now be able to see a list of all users who currently have access to the application.

To share with another user, please click "Add another user".

Step 4

If the user already has a REGGS Grants account associated with their email address, the system will recognise this and a notification will appear below.



For example, if you want to share the application with a colleague and want them to be able to edit it, you can select "Invite and share with edit access".

Instructions continued on next page



How to Share an Application (cont'd)

Step 6

If the user you are adding does <u>not</u> already have a registered REGGS Grants account, the system will recognise this.

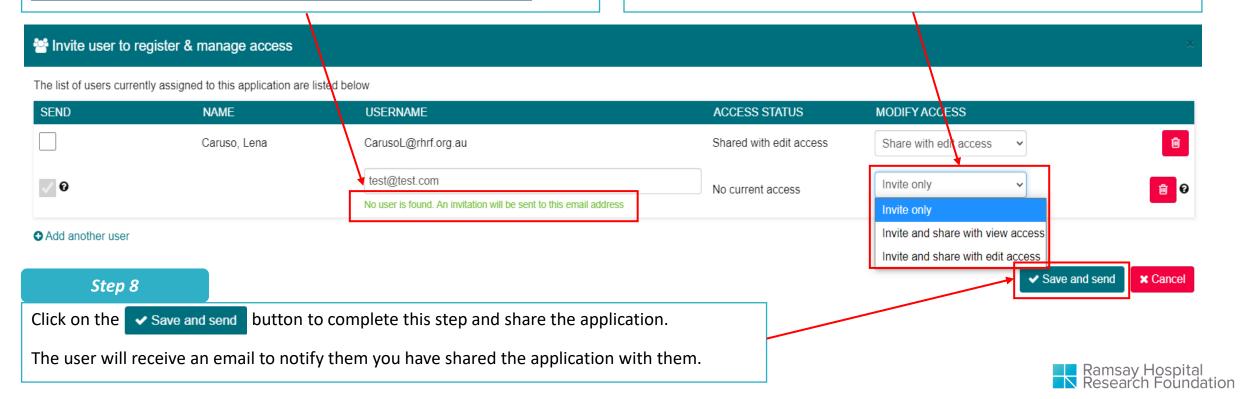
When you share this application with them, they will be invited to create an account.

Note: Only registered REGGS Grants users can access applications.

Step 7

You can choose the type of access you would like the user to have to this application by selecting from the dropdown provided.

For example, if you want to share the application with a colleague but do not wish for them to be able to edit it, you can select "Invite and share with view access".



How to Navigate your Application using the Side Bar

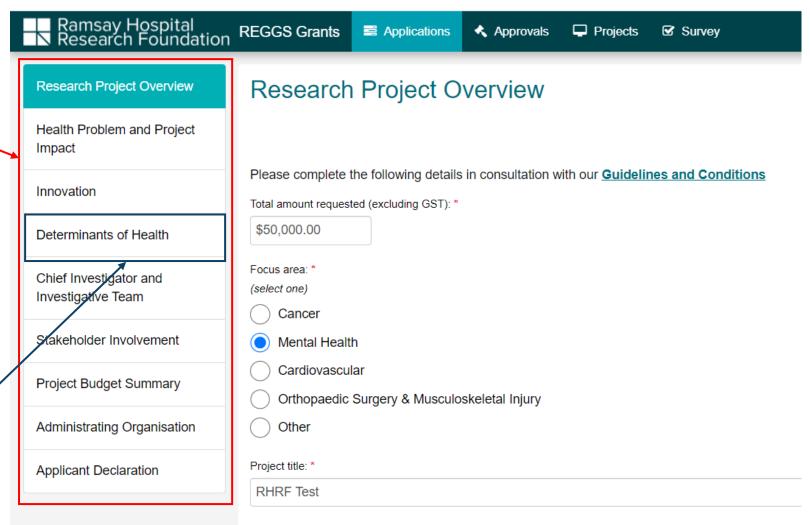
Step 1

When you are editing or completing an application, there are two ways of navigating to the next section.

The first way is to use the side navigation bar to jump to the section you wish to complete.

EXAMPLE

e.g. To complete the "Determinants of Health" section next, click the "Determinants of Health" section.



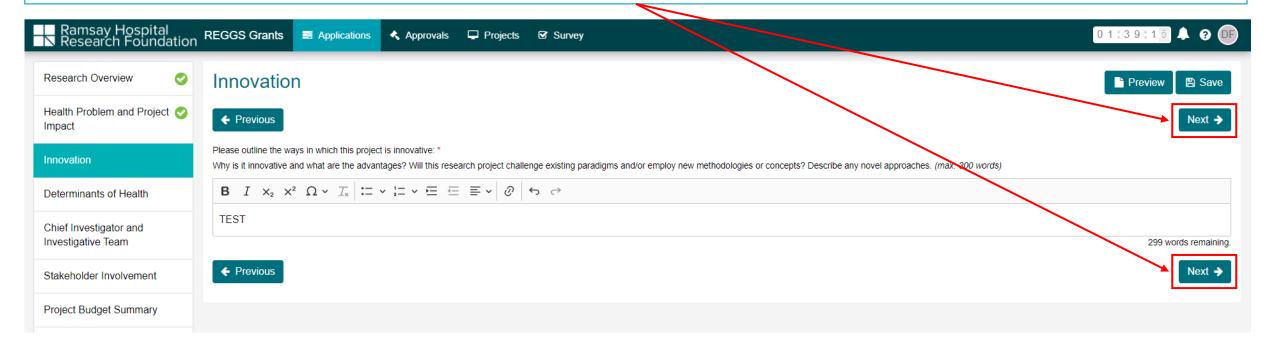


How to Navigate your Application using the "Next" buttons

Step 1

Another way to navigate through your application is by clicking the Next > button on the Applications screen.

This will take you sequentially through the application (i.e. from "Research Overview" to "Health Problem and Project Impact", and so on).



Note: You are only able to use the "Next" buttons if the current section has been completed.

If you have <u>not</u> completed a section and wish to skip it and return to it later, please see "<u>How to Navigate your Application using the</u> Side Bar" instructions.

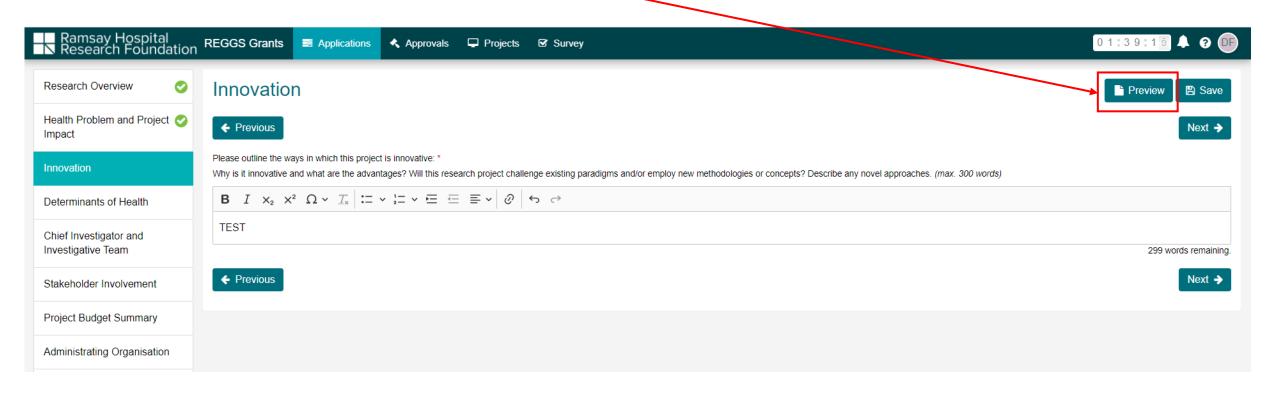


How to Preview your Application before Submission

Step 1

To preview your application, open the application you wish to preview and click on the "Preview" button in the top right-hand corner of the screen.

This will download your application as a word document in a .zip file for you to review outside of the portal.





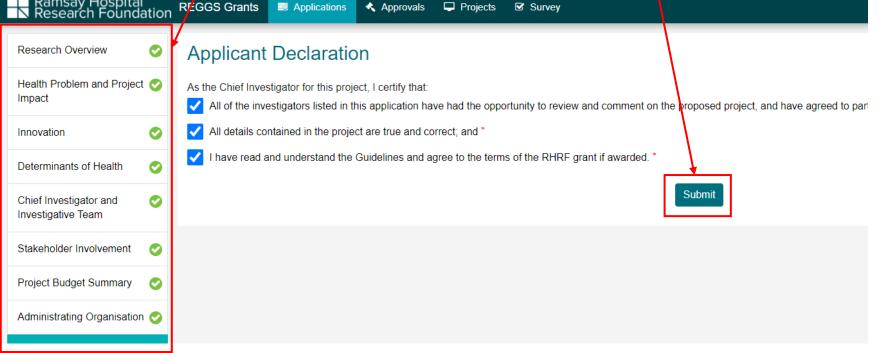
How to Submit your Application

Step 1 In order to submit your Grant application, all relevant questions must be answered. You can check the status of each section by looking at the menu on the left-hand side of the screen. If the section is complete, it will have a green tick. Step 2 Once your application is complete, click "Submit". This will lodge your application. This will lodge your application. Projects ♥ Survey

Note: Only the <u>Chief Investigator</u> of the study is able to click "Submit" on a Grant application. This process replaces a signature.

If you cannot see the "Submit" button, it may be because you are not listed in the Application as the Chief Investigator.

To share an existing application with the Chief Investigator, please refer to "How to share an application" instructions.



Instructions continued on next page



How to Submit your Application (cont'd)

Step 3

After you have submitted your application, you have the option to download a copy of all application forms and attachments.

To download these documents, click on the .zip link.

Application submission

Your application has now been submitted. If you wish to download a copy of your application and attachments please click on the link below. A copy has been emailed to you.

All application forms and attachments (.zip)

This package of files contains your application content, attachments, and other files supporting your application.

> Next

Step 4

Your submission is now complete.

You can now click "Close" or close your browser.

Application submission

Your application reference number is **2021/TCG/0002**. You will be notified of the outcome of your application via email by mid June 2021. Please click the close button to finish and exit from your application.

Your application has been successfully submitted. Thank you for your application. To continue please click the close button.

Note: You will automatically be sent a copy of your application as an attachment in your "Confirmation of submission" email.

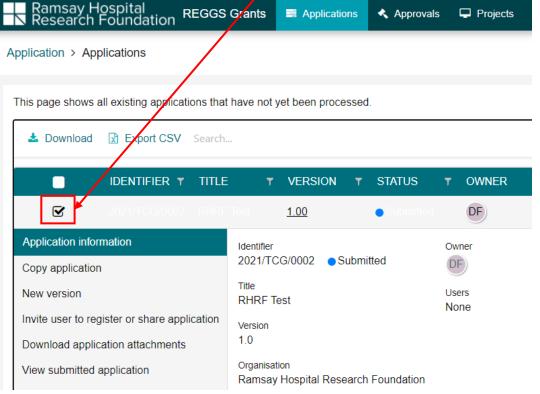


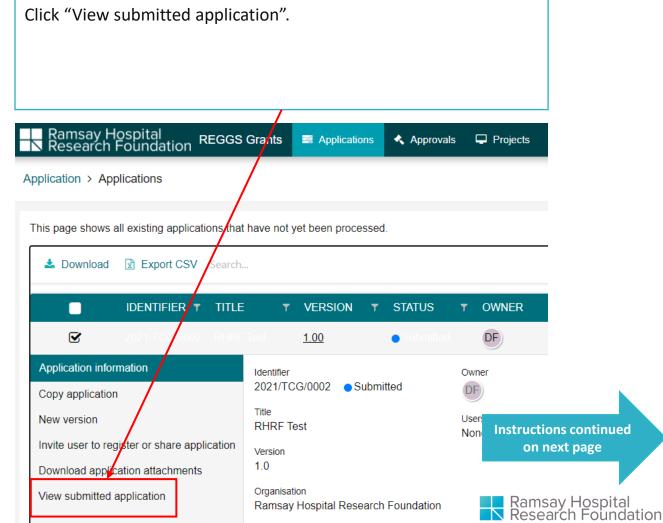
How to View and Download your Submitted Application

Step 1

On your "Applications" page, find the application you wish to download.

Select the tick box next to the application (you may need to double click). The application will expand and a new menu will appear.





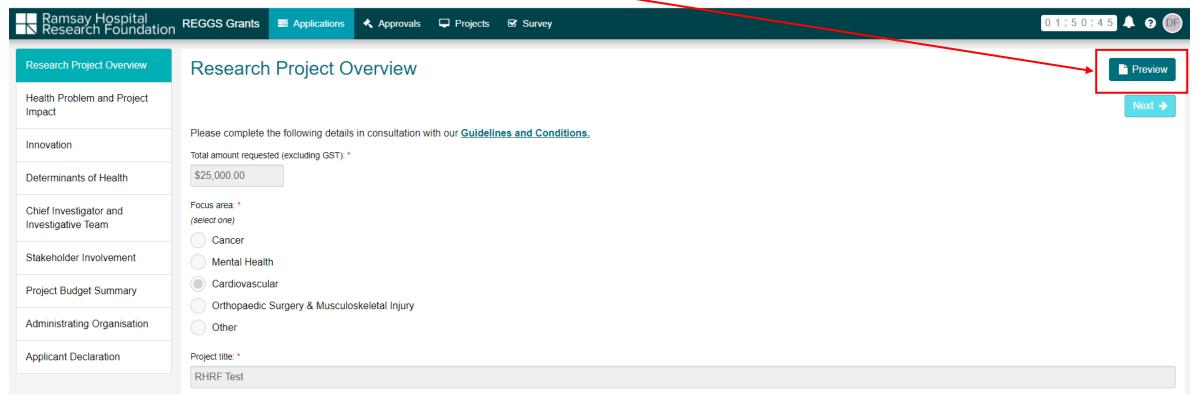
Step 2

How to View and Download your Submitted Application (cont'd)

Step 3

Your submitted application will open on your screen. To download your application, click on the "Preview" button in the top right-hand corner of the screen.

This will download your application as a word document in a .zip file.



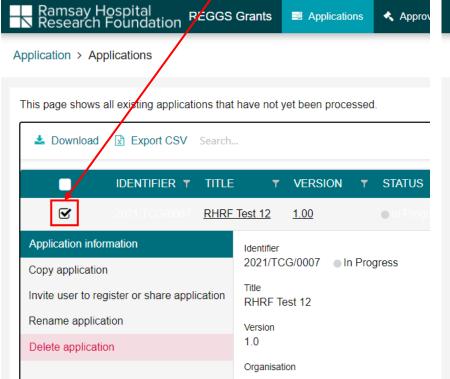


How to Delete your Application

Step 1

On your "Applications" page, find the application you wish to delete. Select the tick box next to the application (you may need to double click).

The application will expand and a new menu will appear.



Step 2

Click on the "Delete application" option.



Step 3

You will be prompted to confirm you want to delete your application, as this cannot be reversed.

If yes, click the "Delete" button.



Note: You are only able to delete applications which have not yet been submitted.

If you wish to withdraw a submitted application, please email info@rhrf.org.au



Can I edit my application after I have submitted it?

No. If you wish to edit or withdraw your application after you have submitted it in REGGS Grants, please contact info@rhrf.org.au.

Can I download a copy of my application?

Yes! You can download a copy of your application at any time. Please refer to "How to Preview your Application before Submission" and "How to View and Download your Submitted Application" instructions for further information.

My account doesn't work. Who do I contact?

Please contact <u>info@rhrf.org.au</u> if you are having any issues with your account.

I have a question about my account

Please contact <u>info@rhrf.org.au</u> with any questions.

How do I know when a Grant round is open?

We keep current information about our open Grant rounds on our website: https://www.ramsayhealth.com.au/Ramsay-Research/Ramsay-Hospital-Research-Foundation/Applying-for-a-Grant

Why do I have to download Google Authenticator?

REGGS Grants uses Google Authenticator for Multi-Factor Authentication (MFA) (also known as "2-Step Verification").

If you are an External user (i.e. not using a "ramsayhealth" email address), in addition to your password, you'll also need to enter a code generated by the Google Authenticator app in order to log into your account.

Why do I have to use Google Authenticator?

REGGS Grants uses Google Authenticator for Multi-Factor Authentication (MFA) (also known as "2-Step Verification").

MFA means a user must provide a two or more pieces of evidence to verify their identity (e.g. a password and a code) in order to gain access to an app or digital resource. MFA is an important data security feature.

How do I use Google Authenticator?

Go to the App Store on your smartphone and search for "Google Authenticator". It is free to download. Download the app onto your device, then follow the instructions outlined in "How to Log in to your Account - Instructions for External (non-Ramsay) Users" instructions.

